

Local Church Bible Publishers Return and Cancellation Policy

General information: Since beginning our ministry in 1993, we have not had a return policy, but have accepted all returns without question. This has cost our ministry thousands of dollars and most of these returns have simply been donated to jail and nursing home ministries. However, our staff is unable to continue to provide the large amount of time required in handling these returns and still meet the high demands of daily shipping; therefore, we must establish a policy.

It has been our desire these many years to provide top quality King James Bibles at the **cost** of production saving the purchaser at least 50-60% on every Bible obtained from our ministry. Each Bible is an individual Bible and is not a typical "cookie cutter stamped" leather of many commercial made Bibles. We use the old fashioned, hand assembled process and our Bibles are made to last many years. There may be from time to time some minor imperfections such as slight fading in the words on a page, a wrinkled page or even variations in leather patterns. Our leather may have a pinhole (where the cow was caught on a barb wire fence) or a wrinkle (just like human skin) or even have a slight nick or scratch in it. Each Bible is inspected before leaving the Bindery, and all of this is normal natural leather not flaws and **will not be accepted for return**. If you have a question about a **major** flaw or imperfection in your Bible, please email a picture of the flaw or imperfection to: info@localchurchbiblepublishers.com.

Error or Defective Merchandise: If you have a signature (section of your Bible) missing, this was a problem when it was assembled by machine and we will replace that Bible. If you receive merchandise that was shipped in error, it will be replaced or exchanged. If you feel your Bible is defective, please email a clear picture of the problem to us at: info@localchurchbiblepublishers.com or you can call us at (517) 882-2112 Ext.14.

Process of Return or Exchange: You may return your purchase within **30 days** of the invoice date provided it is in its original condition and, (if the item was a Bible), re-wrapped in paper banding it was mailed in to protect the gold. The product must be in condition to be resold (like new, no writing, highlighting, tape, stickers, cuts, scratches in the gilding [gold] or leather, or water damage). We generally process returns within 3-5 business days upon receipt. Return shipping is the responsibility of the customer unless the item was defective or shipped in error and postage will be refunded. Please fill out the Merchandise Return Form found on our website under the "Other" and "Resources" tabs (*required to be completed for processing all returns) and include it in the return package which can be sent to us via USPS Media Mail at:

Returns
LCBP Shipping Department
1902 East Cavanaugh Road
Lansing, MI 48910

Cancellations: We strive to provide fast processing and shipping of our products, therefore, any order that has been placed and paid for cannot be cancelled. We cannot make any exceptions to this policy as we endeavor to process all orders the same/next day they are received.

Incorrect Address: Placing an order with an incorrect shipping address may result in additional shipping charges to your credit card. We are not responsible for errors you make when placing your order.